

I, IAD President, have seen a decrease in VRS quality and availability. I need VRS to be able to have full telecommunication access at home and at work. Please make no more cuts in the VRS rate until functional equivalency is achieved and until video mail is made available.

#### The National Video Relay Service Coalition

About the National Video Relay Service Coalition: This ad-hoc coalition was formed in response to consumer concerns about the quality of VRS. Representatives on this coalition include: American Association of People with Disabilities (AAPD), Association of Late-Deafened Adults (ALDA), California Coalition of Agencies Serving the Deaf (CCASD), Deaf and Hard of Hearing Consumer Advocacy Network (DHHCAN), Deaf and Hard of Hearing in Government (DHHIG), National Association of the Deaf (NAD) and Telecommunications for the Deaf, Inc. (TDI).